

Universal Credit Update

LIVE SERVICE

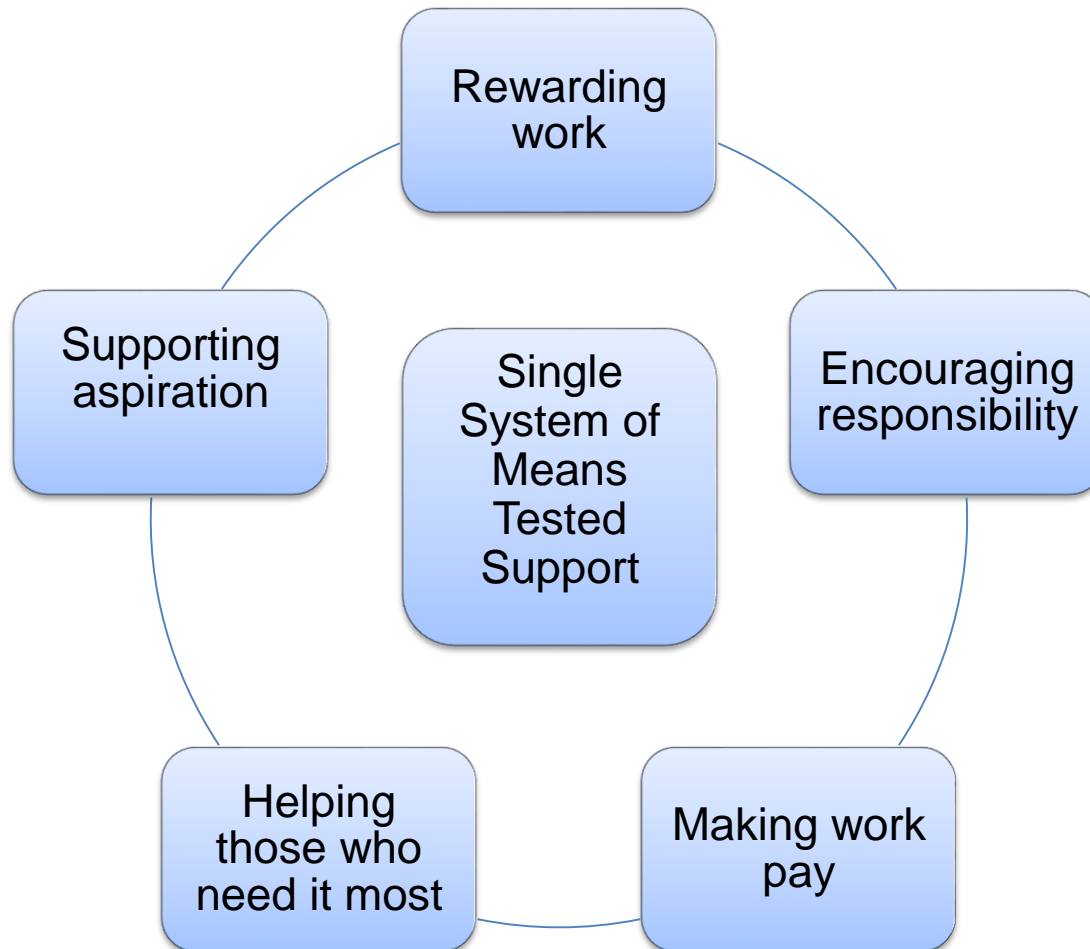
- UC 179 and UC 182 Notifications
- Volumes of APAs not consistent with Take up of Personal Budgeting Support
- Online Budgeting Support from February 17
- Different Earning Patterns - [Universal Credit: different earning patterns and your payments - Publications - GOV.UK](#)
- Disclosure of Information to Landlords in Live Service
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/549791/universal-credit-housing-costs-and-disclosure.pdf
- Liaison between DWP Partnership Managers and RSLs

No Email Registered for UC Live Service

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| East Kilbride and District Housing Association Ltd |
| Fairfield Housing Co-operative Ltd |
| Falkirk Council |
| Glasgow West Housing Association Ltd |
| Hanover (Scotland) Housing Association Ltd |
| Hawthorn Housing Co-operative Ltd |
| Home in Scotland Ltd |
| Inverclyde Council |
| Kendoon Housing Association Ltd |
| Key Housing Association Ltd |
| Lanarkshire Housing Association Ltd |
| Lochfield Park Housing Association Ltd |
| Manor Estates Housing Association Ltd |
| Milnbank Housing Association Ltd |
| Molendinar Park Housing Association |
| Moray Council |
| Next Step Homes Ltd |
| North View Housing Association Ltd |
| Perth and Kinross Council |
| Provanhall Housing Association Ltd |
| Queens Cross Housing Association Ltd |
| Scottish Borders Housing Association Ltd |
| Shetland Islands Council |
| Stirling Council |
| Strathclyde (Camphill) Housing Society Ltd |
| Thenue Housing Association Ltd |
| Thistle Housing Association Ltd |
| Trust Housing Association Ltd |
| West Highland Housing Association Ltd |
| Yorkhill Housing Association Ltd |

Universal Credit Aims

The Government is introducing the most fundamental reforms to the welfare system for more than 60 years



Full Service – Replacing 6 Benefits

From go live date the access to a new claims for the following benefit is removed:

- Housing Benefit
- Working Tax Credit
- Child Tax Credit
- Income Support
- Job Seekers Allowance (Income Based)
- Employment Support Allowance (Income Based)

Example – A claimant on ESA and Housing Benefit gets a new home in a different local authority area. The change of address would normally result in a new claim for Housing Benefit and retention of ESA. If the person is moving to a UCFS area the claim would be for UC and the ESA will end.

Roll out 2017

| | Jobcentre Postcodes to Go Live |
|----------------|---|
| Currently Live | Musselburgh, Inverness, Kirkintilloch, Greenock & Port Glasgow |
| MARCH 17 | Dalkeith & Penicuik |
| JUNE 17 | Alloa & Stirling |
| JULY 17 | Dingwall, Fort William, Invergordon, Portree, Wick |
| OCT 17 | Cumnock, Kilmarnock, Cambuslang, Rutherglen, East Kilbride, Hamilton & Lanark |
| NOV 17 | Arbroath, Forfar, Montrose, Dundee, Irvine, Kilbirnie, Saltcoats |
| DEC 17 | Cowdenbeath, Cupar, Dunfermline, Glenrothes, Kirkcaldy, Leven & St Andrews |

Preparation allows a 6 Month lead in time for discussion with Partner organisations

Full Service - Test & Learn Approach

- Direct relationship between Jobcentre and Service Centre being developed to allow issues to be escalated and resolved
- Ability to apply for MPTL (APA) now included in the SRS Housing Verification form
- Ability to book an advance appointment for Prison Leavers to ensure quicker access to an Advance Payment, where required



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