

# Why Universal Credit?

- Simplicity
- Encourages Work
- Personal Responsibility
- Cost

# Roll Out

- North Lanarkshire – 9/3/15
- Glasgow – 8/6/14
- South Lanarkshire – Tranche 3 (TBC)
- East Dunbartonshire – Tranche 4 (TBC)

# Story So Far

## Universal Credit claims by postcode area and week

22 April 2013 to 7 May 2015

Postcode area	Total Including 14/15	Week Commencing					
		02/04/15	09/04/15	16/04/15	23/04/15	30/04/15	07/05/15
(DG) Dumfries	40					20	30
(EH) Edinburgh	830	100	80	90	110	110	120
(G) Glasgow	320	40	30	30	30	50	30
(IV) Inverness	1,520	30	20	20	20	20	20
(KA) Kilmarnock	60					20	40
(KW) Kirkwall	70	10	10	10	10	10	10
(ML) Motherwell	670	90	60	70	80	80	60
(PH) Perth	180			10			
(TD) Galashiels	40					10	30
ScotIInd	3,730	270	200	230	250	320	340

Source: DWP, Official Statistics Database – Gov.Uk

# Story So Far

## Universal Credit Starters by month, age, Jobcentre District

	Apr-15					
	Total	16-24	25-49	50+	Male	Female
<b>ESES</b>	190	70	100	20	140	40
<b>GLED</b>	220	110	90	20	160	60
<b>NoS</b>	90	40	40	10	60	30
<b>WoS</b>	70	30	40	10	60	20
<b>Scotland</b>	<b>570</b>	<b>250</b>	<b>270</b>	<b>60</b>	<b>420</b>	<b>150</b>

## Universal Credit caseload by employment and LA

	Apr-2015		
	Total	Not in employment	In employment
<b>Fife</b>	10	10	0
<b>Highland</b>	870	620	250
<b>North Ayrshire</b>	10	10	0
<b>Edinburgh, City of</b>	200	150	50
<b>West Dunbartonshire</b>	70	60	20
<b>North Lanarkshire</b>	230	190	50
<b>Glasgow City</b>	10	10	0
<b>Scotland</b>	<b>1400</b>	<b>1050</b>	<b>370</b>

Source: DWP, Official Statistics Database – Gov.Uk

# Improvement Areas

- Housing Cost Verification
- Notification Letter
- Trial of email APA request
- Telephone line for Escalation Routeway